



## Accessibility Statement

**\*\*Last updated: 18 June 2025\*\***

Flameline Catering is committed to ensuring digital accessibility for all users, including those with disabilities. We are actively working to improve the usability and accessibility of our website in accordance with the UK Equality Act 2010 and the Web Content Accessibility Guidelines (WCAG) 2.1.

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### ### Our Commitments:

- We aim to make our website perceivable, operable, understandable, and robust for all users.
- We are working towards compliance with WCAG 2.1 Level AA standards.
- We use Wix accessibility features, including alt text for images, proper heading structures, and keyboard navigation.

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### ### Areas for Improvement:

While we strive for full accessibility, some areas of our site may not yet fully meet accessibility standards. We are reviewing and updating:

- Colour contrasts
- Form field labels

- PDF accessibility of downloadable documents

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### ### Feedback & Contact

If you experience difficulty accessing any part of our website, please contact us:

- Email: [sales@flamelinecatering.co.uk](mailto:sales@flamelinecatering.co.uk)
- Phone: 07732 463754

We'll do our best to assist you and provide the information or service you need in an accessible format.

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### ### Continuous Improvement

This statement is reviewed regularly and updated as we make improvements to our site and services.